



Terms and Conditions

1. Introduction

Welcome to Laviish Events! We are thrilled to embark on this journey with you to turn your dream event into a remarkable reality. These Terms and Conditions govern the relationship between Laviish Events and our valued clients. By engaging with our services, you acknowledge and agree to adhere to the following terms outlined herein.

2. Services Offered

Laviish Events prides itself on offering a comprehensive range of event planning services tailored to meet your unique needs and preferences. Our services include, but are not limited to:

- Proposal Planning
- Picnic Arrangements
- Balloon Décor
- Styling Services
- Various Hiring Options

Our expertise and dedication are at your disposal to create unforgettable experiences within the metropolitan area of Perth, Western Australia.

3. Booking and Payment

- To secure our services for your event, a 50% non-refundable deposit is required upon booking confirmation. The deposit amount will be clearly stipulated in your customized quotation.
- Full payment is due the day before the event date unless alternative arrangements have been agreed upon and documented in writing.
- Payment methods accepted by Laviish Events include bank transfers or other mutually agreed-upon methods.
- For any of our hire items there's a bond amount that will be required to guarantee any incidentals. This will be collected upon collection and refunded when the items are returned.
- Amendments can be made up to 7 days before the event.

4. Cancellation and Refunds

- In the unfortunate event of a cancellation initiated by the client, the terms regarding refundable amounts and cancellation fees will be outlined in the agreement provided upon booking. Generally, the deposit is non-refundable.
- Laviish Events reserves the right to cancel services due to unforeseen circumstances. In such instances, we will make every effort to refund payments made or provide suitable alternatives.

5. Client Responsibilities

- Clients are responsible for furnishing accurate and comprehensive information regarding their event requirements, including but not limited to venue details, guest numbers, theme preferences, and any special requests.
- Any changes to event details must be communicated to Laviish Events promptly to ensure smooth coordination and execution.
- In cases of any damages to our property, the client is responsible for recovering any damages they have caused to our property.

6. Liability

- While Laviish Events endeavors to deliver flawless events, certain factors beyond our control may impact the outcome. These factors include, but are not limited to, adverse weather conditions, venue restrictions, or unforeseen supplier issues.
- Our liability is limited to the amount paid for our services and does not extend to indirect or consequential damages.

7. Intellectual Property

- All designs, concepts, and materials created by Laviish Events remain the intellectual property of Laviish Events and are protected by copyright laws. Any unauthorized reproduction or use of our intellectual property is strictly prohibited.

8. Privacy

- Laviish Events respects your privacy and is committed to safeguarding your personal information. We collect and use your information solely for the purpose of providing our services and will not disclose it to third parties unless required by law.

9. Governing Law

- These Terms and Conditions are governed by the laws of Western Australia. Any disputes arising from or related to these terms will be subject to the exclusive jurisdiction of the courts of Western Australia.

10. Contact Information

- For any inquiries or concerns regarding these Terms and Conditions, please do not hesitate to contact us at laviishevents@outlook.com. We are here to assist you every step of the way.

Copyright Policy

At Laviish Events, we respect intellectual property rights and are committed to protecting the copyrights of our creative works. This Copyright Policy outlines our approach to copyright and the rights and responsibilities of both Laviish Events and our clients regarding intellectual property.

1. Ownership of Creative Works

- All designs, concepts, artwork, presentations, and other creative works produced by Laviish Events are the exclusive property of Laviish Events and are protected by copyright laws.
- Our clients do not acquire ownership rights to these creative works unless explicitly agreed upon in writing.

2. Use of Creative Works

- Clients engaging with Laviish Events services are granted a limited, non-exclusive license to use the creative works provided solely for the purpose of the contracted event.
- Clients may not reproduce, distribute, modify, or publicly display our creative works without prior written consent from Laviish Events.

3. Third-Party Materials

- Laviish Events may incorporate third-party materials, such as licensed images or fonts, into our creative works. Clients are granted a limited license to use these materials as part of the contracted event only and are subject to any additional terms and conditions imposed by the third-party licensors.

4. Client Contributions

- Clients may provide materials, such as logos, images, or other content, for incorporation into our creative works. By providing such materials, clients warrant that they have the necessary rights or permissions to use and reproduce those materials.
- Laviish Events assumes no liability for any infringement of third-party copyrights resulting from the use of materials provided by clients.

5. Copyright Infringement

- Laviish Events takes copyright infringement seriously and will respond promptly to any allegations of infringement. If you believe that your copyright has been infringed upon by Laviish Events or any of our clients, please contact us immediately with detailed information regarding the alleged infringement.

6. Enforcement

- Laviish Events reserves the right to take appropriate legal action to enforce our copyrights and protect our intellectual property rights, including seeking damages and injunctive relief where necessary.

7. Modification of Policy

- Laviish Events may update or modify this Copyright Policy from time to time. Any changes will be effective immediately upon posting on our website or other communication channels.
- Clients are encouraged to review this policy periodically to stay informed about our copyright practices and any updates.

8. Contact Information

- If you have any questions or concerns about our Copyright Policy, please contact us at laviishevents@outlook.com.

Privacy Policy

At Laviish Events, we are committed to protecting the privacy and confidentiality of our clients' personal information. This Privacy Policy outlines how we collect, use, disclose, and safeguard your information when you engage with our event planning services.

1. Information We Collect

- **Personal Information:** When you engage with Laviish Events, we may collect personal information such as your name, contact details, event preferences, and any other information necessary to provide our services.
- **Payment Information:** If you make payments for our services, we may collect billing information such as credit card details, billing address, and other payment-related information.
- **Communications:** We may retain records of communications between you and Laviish Events, including emails, messages, and other correspondence.

2. How We Use Your Information

- **Providing Services:** We use your personal information to deliver our event planning services, including arranging events, communicating with you, and fulfilling your requests.
- **Payment Processing:** We use payment information to process payments for our services and to prevent fraudulent transactions.
- **Communication:** We may use your contact information to send you important updates, announcements, or promotional offers related to Laviish Events. You have the option to opt out of receiving marketing communications.
- **Improving Services:** We may use information collected to analyze trends, improve our services, and enhance the user experience.

3. Information Sharing and Disclosure

- **Third-Party Service Providers:** We may engage third-party service providers to assist us in delivering our services, such as payment processors, venue providers, or suppliers. These providers are bound by confidentiality obligations and are only authorized to use your information as necessary to provide services to us.
- **Legal Compliance:** We may disclose your information when required by law, regulation, or legal process, or to protect the rights, property, or safety of Laviish Events, our clients, or others.

4. Data Security

- We implement appropriate technical and organizational measures to protect the security and confidentiality of your personal information. However, no method of transmission over the internet or electronic storage is 100% secure, and we cannot guarantee absolute security.

5. Data Retention

- We retain your personal information for as long as necessary to fulfill the purposes outlined in this Privacy Policy, unless a longer retention period is required or permitted by law.

6. Your Rights

- You have the right to access, update, or delete your personal information held by Laviish Events. If you would like to exercise any of these rights, please contact us using the contact information provided below.
- You may also have the right to object to or restrict certain processing of your personal information or to receive a copy of your information in a structured, machine-readable format.

7. Children's Privacy

- Laviish Events does not knowingly collect personal information from children under the age of 13. If you believe that we may have collected personal information from a child under 13, please contact us immediately.

8. Changes to this Privacy Policy

- We may update this Privacy Policy from time to time to reflect changes in our practices or legal requirements. We will notify you of any material changes by posting the updated Privacy Policy on our website or other communication channels.

9. Contact Us

- If you have any questions, concerns, or requests regarding this Privacy Policy or our privacy practices, please contact us at laviishevents@outlook.com.

By engaging with Laviish Events, you acknowledge that you have read, understood, and agreed to abide by these comprehensive Terms and Conditions, Copyright Policy and Privacy Policy. We eagerly anticipate the opportunity to collaborate with you in creating unforgettable moments and cherished memories.

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